



The Owen Center for Teaching & Learning

We're here to help!

The transition from face-to-face to online instruction can be a little rocky! If you're having any issues contacting your faculty, having trouble with your courses, struggling with the transition to online learning, or have any questions, please email cdemayo@heidelberg.edu. Dr. DeMayo Pugno can help you figure things out!

Academic Support

Here's a quick study tip. Create a Designated Work Space: Do you have a favorite spot to study when you're on campus? Whether it's your dorm room, a coffee shop or the library, create a similar space at home can help you stay focused! Aim for a place that is free of distractions and noise and do your best to keep it organized! [HERE](#) are a few tips from the University of Florida to help you create a great workspace at home!

The new, remote academic support schedule is [available](#)! Writing Center Consultants, Academic Coaches, Supplemental Instruction, and Math and CPS tutors are all available! Visit [mywconline](#) to schedule an appointment.

If you need academic support, email Morgan Harrigan at mharriga@heidelberg.edu.

Academic Advising

Major Group Advising Sessions are underway! Join us and start getting ready for Fall Registration. All students will have received information for their session either from their department or from the Owen Center. Be sure to check your email for all the details.

Questions? Missed your session? Contact your faculty advisor or Lindsey Baumgartner (lbaumgar@heidelberg.edu) in the Owen Center for assistance.

Student Accessibility Services

Accessibility helps everyone! Did you know that most Apple devices have built-in accessibility features, including text-to-speech? While many paid solutions exist on the App Store, you can easily enable this yourself. [Here's one guide](#) on how to enable this cool feature yourself. Have your computer read your texts to you out loud!

For any questions related to disability or accessibility, please don't hesitate to email Douglas at douglasstoll@heidelberg.edu or make an appointment by [clicking here](#).

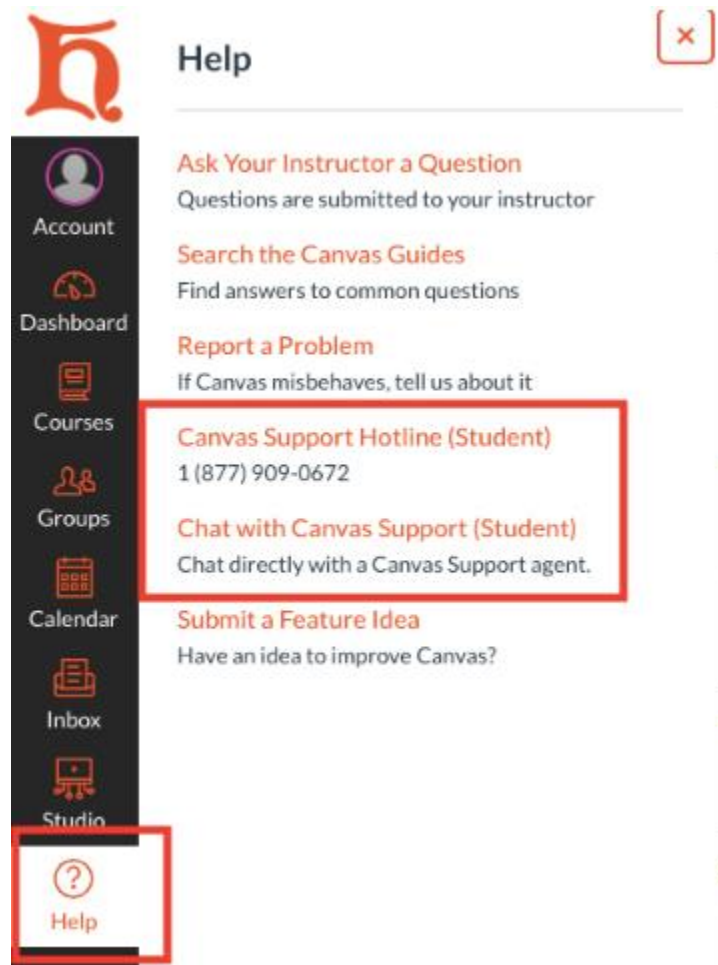
Career Placement and Internships

Just because we are no longer on campus doesn't mean that the career search is on vacation. The summer and fall internship search is in full swing, so make sure that you reach out to Mark McKee at mmckee@heidelberg.edu to schedule a Skype call, so that we can begin your search! Additionally, spring graduates, make sure to reach out for any assistance with your graduate school applications or career opportunities!

As a reminder, employers are currently bogged down with requests etc. as we all deal with this significant change to our daily lives. With this in mind, please know that many employers are delayed in their hiring process, and this is likely to continue over the next few months.

Instructional Technology

As you transition to learning online, it is important to be aware of the technology resources you have! Having trouble with Canvas? Use the 24/7 Chat or phone line to get your answers resolved. Both can be accessed from the Help icon on your Canvas page. Having trouble with Zoom or other technologies? Start by reaching out to your faculty member! If they are unable to help, fill out a [CNIT Helpdesk ticket](#) and our team will help you as soon as possible.



The image shows a screenshot of the Canvas Help menu. The menu is titled "Help" and features a red "h" logo. A sidebar on the left contains icons for Account, Dashboard, Courses, Groups, Calendar, Inbox, and Studio. The main content area lists several options: "Ask Your Instructor a Question", "Search the Canvas Guides", "Report a Problem", "Canvas Support Hotline (Student)", "Chat with Canvas Support (Student)", and "Submit a Feature Idea". The "Canvas Support Hotline (Student)" and "Chat with Canvas Support (Student)" options are highlighted with a red box. The "Help" icon in the sidebar is also highlighted with a red box.

Help

- Account**
- Dashboard**
- Courses**
- Groups**
- Calendar**
- Inbox**
- Studio**
- Help**

Ask Your Instructor a Question
Questions are submitted to your instructor

Search the Canvas Guides
Find answers to common questions

Report a Problem
If Canvas misbehaves, tell us about it

Canvas Support Hotline (Student)
1 (877) 909-0672

Chat with Canvas Support (Student)
Chat directly with a Canvas Support agent.

Submit a Feature Idea
Have an idea to improve Canvas?